

Appendix 8

Healthcare Commission Annual Health Check

Health Select Committee – Central and North West London NHS Foundation Trust Draft Comments

TRUST	CENTRAL AND NORTH WEST LONDON NHS FOUNDATION TRUST
Core Standard	Committee Comments
<p>C6 - Health care organisations cooperate with each other and social care organisations to ensure that patients' individual needs are properly managed and met.</p>	<p>CNWL and London Borough of Brent work in partnership to provide mental health services to people in the borough. The Section 75 agreement has been in place for a number of years and members of the Health Select Committee were told about working arrangements when they visited Park Royal Centre for Mental Health in November 2008. The joint appointment between the Trust and Council of a Director of Brent Mental Health Services, plus the employment of around 600 staff in Brent demonstrates a commitment to joint working. The Committee considered proposals for further integration in February 2009 and will be keeping a watching brief on progress as the council, PCT and CNWL work on this (this relates to standard C22a also).</p>
<p>C20 - Health care services are provided in environments which promote effective care and optimise health outcomes by being -</p> <p>a) a safe and secure environment which protects patients, staff, visitors and their property, and the physical assets of the organisation; and</p> <p>b) supportive of patient privacy and confidentiality.</p>	<p>C20a - Members of the Health Select Committee visited Park Royal Centre for Mental Health in November 2008 and were impressed by the measures taken at the centre to ensure staff, patients and visitors were in a safe and secure environment. The security levels in place reflected the range of patients that were treated on the site and yet the patients did not appear restricted within their wards. Treating a wide range of patients from those in the mother and baby unit to those on low security prison units requires different approaches to safety and security and it was clear that these were in place. The trust is to be commended on creating this environment.</p> <p>C20b – Patients on some of the wards visited were able to stay in their own room, which helps to ensure privacy – this was the case for all patients in the mother and baby unit. On other wards, patients slept in curtained off bays, in split male / female sections. Whilst less private than individual rooms, the patients that the members of the Health Select Committee spoke to seemed happy with arrangements. Members were also informed that work was being done to create single sex wards, which is an improvement on single sex bays and is welcomed by the</p>

	Health Select Committee. This was picked up as an issue in the Health Select Committee's response last year and so it is good to know that progress is being made on this service development.
<p>C22 - Health care organisations promote, protect and demonstrably improve the health of the community served, and narrow health inequalities by -</p> <p>a) co-operating with each other and with local authorities and other organisations;</p>	See response to standard C6 above.